

RESOURCE LIBRARY - TECHNICAL SERVICES Sanitation

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HYGIENE / CLEANING / DISINFECTION

Each hotel manager is responsible for ensuring the hotel is cleaned properly.

The chief engineer offers advice to the relevant housekeeping manager for selecting cleaning equipment and also for drawing up cleaning plans.

The cleaning agents and the ways they are to be applied are recommended by the group central purchasing department and are filed in a compulsory document. They are taken into account when drafting cleaning plans.

Dishwashing detergents are specified by the group central purchasing department and are distributed to the hotels. Changing from the original product is only possible after written approval from the central purchasing manager.

The hotel manger is responsible for deciding which outside contractors to use for cleaning.

The regional chief engineer can be consulted for selecting outside cleaning contractors, and together with the relevant chief engineer he draws up the specifications for a regular exhaust air duct cleaning.